

ENJOY TALKING TO PEOPLE?

# BECOME A VOLUNTEER GUIDE AT THE McCORD MUSEUM!



## WE ARE SEEKING VOLUNTEER GUIDES

The McCord Museum is the museum of all Montrealers, a social history museum that celebrates life in Montreal, both past and present—its history, its people, and its communities. Open to the city and the world, the Museum presents exciting exhibitions, educational programming and cultural activities that offer a contemporary perspective on history, engaging visitors from Montreal, Canada and beyond. It is home to over 1.5 million artefacts, comprising one of the largest historical collections in North America, organized into the following departments: Dress, Fashion and Textiles, Photography, Indigenous Cultures, Paintings, Prints and Drawings, Decorative Arts, and Textual Archives. McCord Museum: Our People, Our Stories.

All of the Museum's activities revolve around six core values: rigour, integrity, openness, audacity, creativity and commitment.

## EDUCATION, COMMUNITY ENGAGEMENT AND CULTURAL PROGRAMS AT THE McCORD MUSEUM CONTRIBUTE TO OUR PROGRAMS!

The McCord Museum is rooted in its community. The Education, Community Engagement and Cultural Programs Department is responsible for promoting and cultivating openness in both visitors and its team. We privilege a participatory approach to mediation and place visitors at the heart of our actions. Through exchange and dialogue, visitors build their own museum experience and enrich their knowledge of themselves, others, the city and the world.



## YOUR ROLE AS A VOLUNTEER GUIDE

As a volunteer guide, you accompany visitors as they encounter the exhibition, objects and themes that are addressed. As a facilitator, you foster dynamic discussions between visitors and give them space to speak so they can be the agents of their visit, which becomes a social experience. Without a doubt, you will make a difference in their museum experience.

More concretely, you could be asked to fulfill one or several of these tasks:

- Learn the content of exhibitions and lead tours of the exhibitions for different publics, in French and/or English;
- Lead educational and cultural activities to complement the exhibitions;
- Represent the Museum and enhance the visitor experience at special events;
- Help the Department with various administrative tasks;
- Contribute to the development of certain projects.



## THE MUSEUM WILL OFFER YOU THE FOLLOWING BENEFITS

- Around 50 hours of training per year;
- Museum member card giving you access to several benefits;
- Free admission to the Museum at any time;
- Invitations to exhibition openings and the many events organized by the Museum;
- Exclusive invitation to the presentation of new temporary exhibitions;
- 25% discount at the Museum Boutique;
- 15% discount at the Museum Café Bistro;
- Special activities to recognize volunteers;
- Admission to the Stewart Museum.



## QUALIFICATIONS AND PROFILE

### BILINGUAL

Understand French and English and be able to express yourself in both languages.

### STRONG INTEREST IN MUSEUMS AND CULTURAL MEDIATION

Be a museum visitor yourself, be interested in exhibitions and museum collections, demonstrate interest in the history of Montreal, Quebec and Canada.

### COMMUNICATION

Comfortable interacting with a variety of publics (children, adults, Francization, etc.). Desire to foster discussion with these publics.

### KNOWLEDGE

Strong motivation and passion for acquiring and sharing knowledge. Facility connecting your own knowledge with that of others. Desire to learn about new subjects and new cultural mediation techniques.

### COLLABORATION

Disposed to team work with other volunteer guides, mediators and Department staff. Able to cooperate with people of different ages and backgrounds.

### FLEXIBILITY

Able to adapt quickly to unforeseen events and changes to the schedule or sequence of group tours. Able to manage unpredictable groups and individuals.

### OPENNESS

Demonstrate open-mindedness and be welcoming to all types of public.

### AVAILABILITY

Be available one Monday per month for ongoing training. Be available during weekdays to meet the Department's needs. The Museum requires **50 hours of availability per year, in addition to the training hours.**

### PHYSICAL FITNESS

Be physically able to climb two flights of stairs and remain standing for a period of two to three hours consecutively.

**IF YOU WISH TO APPLY, PLEASE SEND YOUR RESUME AND COVER LETTER TO CLARA CHOUINARD, AT THE FOLLOWING EMAIL ADDRESS: [CLARA.CHOINARD@MCCORD-STEWART.CA](mailto:CLARA.CHOINARD@MCCORD-STEWART.CA)**

## INFORMATION

Clara Chouinard, Coordinator, Education,  
Community Engagement and Cultural Programs  
514-861-6701, ext. 1316

