



The McCord Museum is the museum of all Montrealers, a social history museum that celebrates life in Montreal, both past and present—its history, its people, and its communities. Open to the city and the world, the Museum presents exciting exhibitions, educational programming and cultural activities that offer a contemporary perspective on history, engaging visitors from Montreal, Canada and beyond. It is home to over 1.5 million artefacts, comprising one of the largest historical collections in North America, organized into the following departments: Dress, Fashion and Textiles, Photography, Indigenous Cultures, Paintings, Prints and Drawings, Decorative Arts, and Textual Archives. McCord Museum: Our People, Our Stories.

All of the Museum's activities revolve around six core values: rigour, integrity, inclusion, audacity, creativity and commitment.

The McCord Museum is seeking
Visitor Experience Agents
Reference #201917E

The McCord Museum is looking to hire students to help perform various marketing tasks in the Museum. We are committed to provide the best visitor experience possible. Therefore, the Agents will be responsible of measuring visitor's experience through several polls.

Reporting to the Admissions Team Leader, the Agents will have the following tasks:

- Execute multiple polls on rotation, inside the Museum's public spaces along with outside of the Museum;
- Meet weekly survey goals;
- Accumulate traffic statistics of our external activities.

Employment conditions:

- Temporary summer student employment, 30-35 hours;
- Must be available on week-days ,Wednesday evenings and week-ends;
- Compensation of \$13,25 per hour; employment starting on June and ending on August 2019;
- Candidates must be eligible for Canada Summer Jobs (CSJ) and Young Canada Works (YCW) requirements.

Requirements and requested profile:

- Enrolled in post-secondary schooling (history, art, museology, marketing, communication). Studies in marketing research is an asset;
- Prior customer service experience (experience with surveys is an asset);
- Bilingualism required (French and English);
- Demonstrate dynamism, courtesy and at ease with public speaking;
- Strong oral skills;
- Comfortable using digital devices;
- Organised and resourceful.

Applications for the position will be accepted until **March 30, 2019 (Ref.: #201917E)**. Qualified candidates are encouraged to apply by email. Please provide: **1) Letter of intent 2) Curriculum vitae**
Forward to: Human Resources Department by e-mail: rh.mccord@mccord-stewart.ca

For details on the McCord Museum, please consult the McCord website: www.mccord-museum.qc.ca
Although we thank all applicants for their interest, only selected candidates will be called for an interview.