



The McCord Museum is the museum of all Montrealers, a social history museum that celebrates life in Montreal, both past and present—its history, its people, and its communities. Open to the city and the world, the Museum presents exciting exhibitions, educational programming and cultural activities that offer a contemporary perspective on history, engaging visitors from Montreal, Canada and beyond. It is home to over 1.5 million artefacts that make up one of the largest historical collections in North America, Archives, Documentary Art, comprising Dress, Fashion and Textiles, Indigenous Cultures, Documentary Art, Material Culture and Photography. McCord Museum: Our People, Our Stories.

All of the Museum's activities revolve around six core values: rigour, integrity, inclusion, audacity, creativity and commitment.

The McCord Museum is seeking
2 Visitor Experience Agents
Reference #202107E

The McCord Museum is looking to hire students to help perform various marketing tasks in the Museum. We are committed to provide the best visitor experience possible. Therefore, the Agents will be responsible of measuring visitor's experience through several polls.

Reporting to the Admissions Team Leader, the Agents will have the following tasks:

- Execute multiple polls on rotation, inside the Museum's public spaces along with outside of the Museum;
- Meet weekly survey goals;
- Work outside (20% to 40% of the time);
- Make telemarketing calls for the membership department;
- Assist with managing visitors during busy periods;
- Accumulate traffic statistics of our external activities.

Employment conditions:

- Temporary summer student employment, 35 hours;
- Must be available on week-days, Wednesday evenings and week-ends;
- Compensation of \$15 per hour;
- Employment starting in June (2 starting dates : 7th June and 21st June);
- Candidates must be eligible for Canada Summer Jobs (CSJ) and Young Canada Works (YCW) requirements.

Requirements and requested profile:

- Enrolled in post-secondary schooling (history, art, museology, marketing, communication), studies in marketing research is an asset;
- Prior customer service experience (experience with surveys is an asset);
- Bilingualism required (French and English);
- Demonstrate dynamism, courtesy and at ease with public speaking;
- Strong oral skills;
- Comfortable using digital devices;
- Organised and resourceful.

Why join the McCord Museum's Team?

- Engaging culture; regularly renewed projects with interesting challenges;
- Professional and passionate team;
- Flexible schedules, remote work and collaborative workspace;

The McCord Museum is committed to providing a skilled workforce that reflects the diversity of Montréal's population. We hire based on individual role requirements and select our employees based on their qualifications, skills and experience. We do not discriminate based on personal differences. The masculine form used in this advertisement refers to both women and men.

Applications for the position will be accepted **until May 24th, 2021 (Ref.: #202107E)**. Qualified candidates are encouraged to apply by email. Please provide: **1) Letter of intent 2) Curriculum vitae**
Forward to the Human Resources Department by e-mail: rh.mccord@mccord-stewart.ca

For more information on the McCord Museum, please visit: www.musee-mccord.qc.ca

We thank all those who will be submitting their applications in advance. However, only those selected for the interviews will be contacted.